



PROFESSIONAL FEES

FROM 1 MARCH 2024

AIRFARES

EX AUSTRALIA

Domestic	\$55pp
Trans Tasman	\$55pp

INTERNATIONAL

Economy / Premium Economy	\$150pp
Mixed Class / Business / First	\$200pp
Round the World (any class)	\$300pp
Infant / Child under 12	\$100pp

EX GLOBAL DESTINATIONS

Any class	\$250pp
Infant / Child under 12	\$100pp

ONLINE AIRFARES \$55 pp per sector⁺

⁺Capped at 2 sectors

FREQUENT FLYER

Award Bookings & Upgrades	
Domestic	\$55pp
International	\$150pp

HOLIDAY PLANNING

Domestic	\$55pp
International	\$150pp
Multi destination over 10 days	\$250pp

All itinerary planning fees are non-deductible, non-refundable and non-transferable.

AMENDMENTS

Domestic & Trans Tasman [^]	\$55pp
International [^]	\$75pp

[^]In addition to any supplier fees

TRAVEL SERVICES

Cruises	No fee
Hotels**	No fee
Car Hire	No fee
Rail Passes / Sectors	\$33pp
Extended Touring	No fee
Day Tours	\$33 per service
Transfers	\$33 per service
Restaurant Reservations and Theatre Tickets	\$33 per service

**If non-commissionable a \$30 per night fee will apply

MISCELLANEOUS

Credit Card Payments

Visa / Mastercard	1.4%
American Express	1.8%
Visas [#]	\$75 per visa
E-Visas	\$33 per visa

Emergency Assistance[~]

Weekdays (9am-5pm)	\$55 per hr
After hours	\$110 per hr
Insurance Claims [*]	\$150 per claim

[#]Plus courier/postage costs. [~]Fees will be quoted prior if applicable. ^{*}No fee for a Cruise Express issued policy

CANCELLATION & REFUNDS

Cancellation [^]	from \$250pp
Refunds [^]	\$55 per service

[^]In addition to any supplier fees

Please note that most deposits are non-refundable and cancellation penalties may be as much as 100% once full payments is made. Cruise Express reserves the right to charge 10% of the total booking value as an advisory fee in the event of cancellation.

